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PATENT APPLICATION  
10/082,386

JUN 26 2006

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Daniel Duncan et al.  
Serial No.: 10/082,386  
Filing Date: April 12, 2000  
Group Art Unit: 2642  
Examiner: Bui, Bing Q.  
Title: SYTSEM AND METHOD FOR SELF-SERVICE  
SCHEDULING OF INBOUND INQUIRES

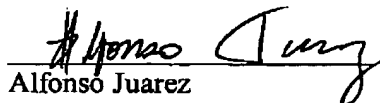
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Application Number	10/082,386 (Patent No. 6859529)
Filing Date	April 12, 2000 (Issued: 2/22/05)
First Named Inventor	Daniel Duncan et al.
Art Unit	2642
Examiner Name	Bui, Bing Q
Attorney Docket Number	066416.0126

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